

Privacy Statement

When Buma/Stemra processes your personal data

Over 28,000 composers, writers and music publishers are affiliated with Buma/Stemra. Buma/Stemra ensures that they receive fair remuneration when their creations are used. Buma/Stemra collects these remunerations for its members worldwide via its sister organisations. Buma/Stemra also publishes the worldwide repertoire in the Netherlands and collects the fee for use for foreign composers, writers and publishers and transfers this to sister organisations.

Buma/Stemra processes personal data for the purpose of concluding and executing agreements with members (composers, writers and music publishers), music users and other parties and to provide related services. It concerns the exploitation of copyrights, including:

- the registration of relationship data in order to execute the agreement,
- carrying out the financial administration, the processing of incoming and outgoing payments and the compliance with statutory obligations, and
- the handling of questions and complaints.

Buma/Stemra restricts the collection of data to that which is necessary to conclude an agreement with Buma/Stemra as a rightful owner, music user or supplier. Personal data that is sent via email, by mail, via the Buma/Stemra website or apps or via other (electronic or non-electronic) communication tools are stored as long as necessary for the execution of the agreement concerned, for the provision of the services concerned or for as long as the law allows.

The parties that Buma/Stemra shares your personal data with

Buma/Stemra can transfer your personal data to sister organisations, its clients and suppliers (data processors, for example) that provide services on its behalf or carry out assignments, as well as government agencies. And in all other cases wherein we can be required by law, for example due to a court order or a court ruling.

Your personal data can be transferred to suppliers who process data outside the European Union on behalf of Buma/Stemra. Buma/Stemra has taken the necessary measures to ensure that these processors offer appropriate safeguards when processing your personal data. Upon request, Buma/Stemra will inform you of the measures we have taken.

Access

You can request Buma/Stemra to provide access to personal data processed by Buma/Stemra related to you (in accordance with Article 15 of the General Personal Data Regulation). If, following your request, the overview provided by Buma/Stemra

contains inaccuracies or data that is not required for Buma/Stemra's purposes, you can ask Buma/Stemra to improve the data, supplement the data, remove the data, temporarily suspend processing of that data (under certain conditions) or have it transferred to you in an accessible electronic format.

Cookies

On the www.bumastemra.nl website, and the portals that are accessible there, cookies are used that enable the website and the portals to function properly ('functional cookies') and to collect anonymised data about how the website is used ('analytical cookies').

Before cookies are placed on your computer, tablet or telephone for other purposes, Buma/Stemra will ask for your permission by way of a pop-up or banner on the website in question.

Complaints

If you are of the opinion that Buma/Stemra is not in compliance with the legislation concerning the protection of your personal data, you can submit a complaint by mail or email to Buma/Stemra's Privacy Officer (privacy.officer@bumastemra.nl). The mailing address is: Buma/Stemra – Attn. Privacy Officer – PO Box 3080 – 2130 KB Hoofddorp, the Netherlands.

At any given moment – before, during or after the above-stated complaints process – you can also submit a complaint to the Personal Data Authority (see www.autoriteitpersoonsgegevens.nl).

Privacy Rules

In the Privacy Rules, Buma/Stemra has thoroughly described how Buma/Stemra handles personal data and what the basic principles are that apply to this. You can read these Rules [here](#).